Foreword

We congratulate you on choosing GAC Motor. Thank you for your choice.

We are certain that it will give you years of driving pleasure. Please go to authorized GAC Motor's dealer for routine maintenance according to the "Periodical Maintenance Table" of this Manual, to keep your vehicle at good conditions for a long term. The store may provide quality service with reasonable price. The technicians who have been trained by GAC Motor Co., Ltd. (GAC Motor for short) will implement work based on the specified operation regulations.

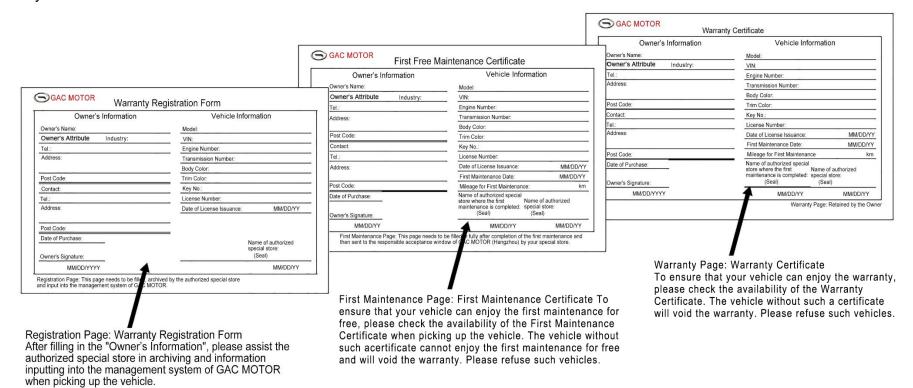
This Manual serves as your vehicle's warranty certificate. Please fill in the Owner's Information, and keep this Manual. This Manual is required for maintenance and service at authorized GAC Motor's dealer.

We would like to extend our best wishes to you. We hope your GAC Motor will bring you a pleasant driving experience!

GAC Motor Co., Ltd.



This Manual serves as your vehicle's warranty certificate. For the items covered by the warranty, please handle them following the Quality Assurance Certificate and the Quality Assurance Instructions. Otherwise, follow this Manual. To ensure that you can enjoy the GAC MOTOR's warranty and maintenance services, be sure to assist the authorized GAC Motor's dealer filling in the Owner's Information of the Warranty Registration Form in this Manual when picking up the vehicle. Your failure to do so will void the warranty of the vehicle.



GAC Motor Co., Ltd. reserves the copyright of this Manual and is responsible for its revision, explanation and instruction. The contents and technical data included in this Manual were in effect at the time of approval for printing. GAC Motor Co., Ltd. reserves the right, however, to discontinue or change specifications or technical data at any time without notice, and without incurring any obligation whatsoever.



Warranty Registration Form

Owner's	Information	Vehicle Information	
Owner's Name:		Model:	
Owner's Attribute:	Industry:	VIN:	
Tel.:		Engine Number:	
Address:		Transmission Number:	
		Body Color:	
Post Code:		Trim Color:	
Contact:		Key No.:	
Tel.:		License Number:	
Address:		Date of License Issuance:	MM/DD/YY
Post Code:			
Date of Purchase:	MM/DD/YY		
		Name of authorized special store:	
		·	
Owner's Signature:	//M/DD/YY	(Seal)	MM/DD/YY



First Free Maintenance Certificate

Owner's Ir	nformation	Vehicle Inf	Vehicle Information		
Owner's Name:		Model:			
Owner's Attribute:	Industry:	VIN:			
Tel.:		Engine Number:			
Address:		Transmission Number:			
		Body Color:			
Post Code:		Trim Color:			
Contact:		Key No.:			
Tel.:		License Number:			
Address:					
		Date of License Issuance:	MM/DD/YY		
		First Maintenance Date:	MM/DD/YY		
Post Code:		Mileage for First Maintenance	km		
Date of Purchase: MM/I	DD/YY				
Owner's Signature:		Name of authorized special store where the first maintenance is completed: (Seal)	Name of authorized special store: (Seal)		
MM	/DD/YY	MM/DD/YY	MM/DD/YY		

First Maintenance Page: This page needs to be filled in fully after completion of the first maintenance and then sent to the responsible acceptance window of GAC MOTOR by your special store.





Warranty Certificate

Ow	ner's Information	Vehicle Information		
Owner's Name:		Model:		
Owner's Attribute:	Industry:	VIN:		
Tel.:		Engine Number:		
Address:		Transmission Number:		
		Body Color:		
Post Code:		Trim Color:		
Contact:		Key No.:		
Tel.:		License Number:		
Address:				
		Date of License Issuance:	MM/DD/YY	
		First Maintenance Date:	MM/DD/YY	
Post Code:		Mileage for First Maintenance	km	
Date of Purchase:	MM/DD/YY			
Owner's Signature:		Name of authorized special store where the first maintenance is completed: (Seal)	Name of authorized special store: (Seal)	
	MM/DD/YY	MM/DD/YY	MM/DD/YY	

Warranty Page: Retained by the Owner



Contents

1	Handover
	1.1 Pre-Handover Inspection
	1.2 Handover
2	Warranty Description
	2.1 Warranty Description
	2.2 Owner's Responsibilities
	2.3 Obligations of Authorized GAC Motor's Dealer
3	Maintenance Instructions
	3.1 Agreement of First Maintenance
	3.2 Periodic Maintenance
	3.3 Supplementary Maintenance Under Severe Driving Conditions1
	3.4 Periodic Maintenance Schedule13
4.	Defect Report17
5	Owner Change23

1 Handover

1.1 Pre-Handover Inspection

Pre-handover inspection of the vehicle described in the warranty certificate attached to this Manual has been completed in accordance with the provisions of GAC Motor Co., Ltd. PDI checklist can be obtained from the special store for details about the specific inspection items.

Inspection Date:	Seal of authorized GAC Motor's dealer
Inspector:	

1.2 Handover

Prior to handover, the authorized GAC Motor's dealer will thoroughly check and clean the new vehicle and provide you with the pre-handover checklist for confirmation and signature.

If you are dissatisfied with the new vehicle, please inform the authorized GAC Motor's dealer for re-adjustment.

Please check the availability of the First Maintenance Certificate and the Warranty Certificate when picking up the vehicle. The vehicle without these certificates cannot enjoy the first maintenance for free and will void the warranty.

Items provided together with the vehicle (e.g., ✓ Yes ⊠No)					
	User's Manual		Key 1		
	Warranty Manual		Key 2		
	Quick Operation Guide		Spare Tire		
	Driving Guide		Warning Triangle		
	Quality Assurance Certificate		Reflective Vest		
	Quality Assurance Instructions		Tools (see the User's Manual)		
	Warranty Certificate		First Free Maintenance		
	Certificate				
			Completed PDI Checklist		
The	The client has confirmed the above items and picked up the vehicle.				
Owner/Authorized Person (Signature):					
* PI	* Please kindly noted to check relevant operation guide if any.				

2 Warranty Description

2.1 Warranty Description

Implementation

Warranty service will be provided by the authorized GAC Motor's dealer.

The authorized GAC Motor's dealer is the service and sales agency of GAC MOTOR in the said area.

Authorized GAC Motor's dealer recommended by GAC MOTOR:

Name of authorized special store:	
Address:	
Post Code:	
Tel.:	
Fax:	

Objects

Vehicles manufactured by GAC MOTOR, sold by the dealer designated by GAC MOTOR and provided with warranty services.

Caution

Failure to complete the Warranty Page and the Warranty Registration Form will void the warranty of the vehicle.

The warranty is provided to the owner of the new vehicle (still valid within the warranty period even in case of owner change).

Warranty Period

The warranty period refers to the period or the mileage calculated from the date on which the dealer issues the invoice.

Basic warranty period for GS5: 60 months or 150,000 km whichever is earlier.

Warranty period of vulnerable and consumable parts:

Quality warranty period (whichever is earlier)	Quick-wear and Consumable Parts and Component
6 months / 10,000 km	Vehicle Battery, Remote Control Battery
3 months / 5,000 km	Air Filter, Oil Filter, Fuel Filter, A/C Filter, Bulb, Spark Plug, Fuse, and Tire
6 months / 5,000 km	Driving Belt, Friction Plate, Clutch Disc, Windshield Wiper, Brake Disc

GAC MOTOR provides repair services for free in case of any damage due to material quality or manufacturing process defects.

The authorized GAC Motor's dealer is responsible for repairing the vehicle or replacing parts as per the warranty conditions in case of any defect during this period.

Warranty Scope

The warranty liability of GAC MOTOR lies in vehicle repair, including:

- 1. Repair or replacement of parts deemed by GAC MOTOR as defective.
- 2. Repair of body paint deemed by GAC MOTOR as defective.
 - 3. Man-hour costs required for above repair.



Warranty Conditions

- In confirming the warranty, the authorized GAC Motor's dealer will consider the following factors. The warranty by GAC MOTOR does not cover the following cases:
- a) The vehicle used in the countries or regions outside the country of sale.
- b) The vehicle used for renting.
- c) Damage due to maintenance, repair and commissioning at the places rather than authorized GAC Motor's dealer.
- d) Damage due to using parts, grease or liquids not provided by GAC MOTOR.
- e) Damage due to omission, incorrect handling, violation of driving methods designated in the User's Manual or beyond limits of vehicles (such as beyond maximum load, seating capacity, etc.).
- f) Damage due to use of corrosive or poor cleaning agent.
- g) Refitting, retrofitting, adjustment and removal forbidden in the User's Manual without prior permit of GAC MOTOR.
- h) Damage due to non-normal use, incorrect handling, omission, operation by disqualified or unskilled driver as well as use for competition (such as racing or rally racing).
- Sensory problems not affecting the performance.
 - Those not affecting quality, function or performance are beyond the warranty scope of GAC MOTOR.
- j) Any damage due to improper keeping or transportation.

- k) Any defect arising from natural disaster, fire, traffic accident, larceny and secondary damage caused by these disasters.
- Damage due to environmental conditions beyond control of GAC MOTOR (such as industrial air pollution, chemical compound, ornithocopros, sea salt or other corrosives).
- m) Damage arising as the time goes by (natural discoloration, peel-off of metal film on plating surface and other deterioration).
- n) Corrosion and fault due to partial or full water immersion.
- o) Surface corrosion due to uncontrollable falling rock or external scratches.



- The warranty service does not cover service items such as engine oil service and filter service and as well as oil and accessory which are not necessary for warranty and maintenance.
- 3 Warranty does not cover the following incidental charges. For example:
 - Expenses for communication, conciliation, dining, accommodation, etc. due to any fault.
 - Any related personal injury or property loss.
- 4. GAC MOTOR reserves the right to determine the repair methods and applicable warranty scope.
- 5. All the replaced parts and components within the warranty scope belong to GAC MOTOR.
- 6. Fuel, grease or liquids to be used shall be those specified by GAC MOTOR.

Caution

To avoid any dispute related to the warranty, the client should note that:

- Failure to make regular maintenance and inspection at authorized GAC Motor's dealer as per the User's Manual and the Warranty Manual may result in dispute related to the warranty.
- The owner's intentional damage to original fault state in the case of any fault, which results in impossibility of fault identification or the owner's deceptive behavior may result in dispute related to the warranty.



2.2 Owner's Responsibilities

- 1. Receive the first maintenance at authorized GAC Motor's dealer within the mileage of 5,000km or 3 months (whichever is earlier).
- 2. Ensure maintenance and inspection of your vehicle at authorized GAC Motor's dealer in accordance with regular maintenance provisions in this Manual.
- 3. Timely go to an authorized GAC Motor's dealer for inspection of any fault for possible free maintenance.

Caution

- Maintenance and repair at any place other than an authorized GAC Motor's dealer may result in the dispute related to warranty.
- Failure to make the first maintenance (within 5,000 km or 3 months, whichever is earlier) will void the right of the first free maintenance.

Please take along this Manual when going to the authorized GAC Motor's dealer.

2.3 Obligations of Authorized GAC Motor's Dealer

The special store is obliged to complete the maintenance information in this Manual and explain the maintenance procedure to the client when handing over the vehicle to a client.

The special store shall fully describe the importance of regular maintenance to the client.

Any maintenance and repair, no matter within the warranty scope or not, shall be completed in accordance with the standards specified by GAC MOTOR.

The special store shall rectify or handle the damage or defect within the warranty scope for the client as required.



3 Maintenance Instructions

3.1 Agreement of First Maintenance

The first maintenance must be completed within 5,000 km or 3 months, whichever is earlier.

The first maintenance will be provided by GAC MOTOR for free. Please take along this Manual for the first maintenance at authorized GAC Motor's dealer. The first maintenance items include:

- 1. Replace engine oil and filter.
- 2. Check and refill:
 - a. Transmission fluid
 - b. Coolant
 - c. Brake fluid
 - d Windshield washer fluid
- 3. Check:
 - a. Charging conditions of the accumulator.
 - b. Working conditions of the parking brake and brake pedal.
 - c. Dust cover of transmission drive shaft for leakage or damage.
 - d. The fixing bolt of the wheel for tightness.

- e The tire/wheel hub (including spare tire) for wear and pressure (replace where necessary).
- f. The steering tie rod for secure connection.
- g. Specific conditions of under-body.
- h. Specific conditions of suspension ball joint and dust cover.
- i. Specific conditions of suspension components.
- j. Working conditions of wiper/washer (adjust the nozzle if necessary).
- k. Working conditions of door check, locking pin, door lock, engine hood, trunk lid hinge and lock catch.
- I. Working conditions of interior and exterior lighting appliances and electric equipment.
- m. Thickness and wear of the brake disc and brake lining
- n. Working conditions of the headlight.
- 4. Clean:
 - a. A/C filter element
 - b. Air filter element
 - c. Drain hole of windshield water channel
- 5. Self-diagnosis: Check fault information with special diagnostic equipment.



3.2 Periodic Maintenance

After inspection, perform as per the process of refilling, cleaning, washing, adjustment, lubrication, repair or replacement if necessary.

Maintain the vehicle as per the specified	pecified	Kilometer x 1000	20	40	60	80	100	120	140	160	180	200
mileage or time interval (whichever co		Number of months	12	24	36	48	60	72	84	96	108	120
★ Replace engine oil			Replace it after the first 5,000 km or 3 months, and every 5,000 km or 6 months afterwards									
Replace the engine oil filter			Replace it after the first 5,000 km or 3 months, and every 5,000 km or 6 months afterwards									
Check the spark plug			Every 20),000 km)							
Replace the spark plug ^{*1}			Replace	it once	every 60,	000 km (4A15J1	engine)				
Replace the spark plug			Replace	it once	every 60,	000 km (4A15M1	engine)				
Check poly V-belt			Every 20	0,000 km	or 12 m	onths						
Replace the poly V-belt			Replace	it once	every 60,	000 km (or 36 moi	nths				
Replace fuel filter*2			Every 40,000 Kilometers									
			Replace it every 60,000 km or every 36 months or when the oil gun is automatically stopped due to frequent refueling									
			Add cleaning agent after the first 5,000 km or 3 months, and then add cleaning agent once every 5,000 km or 6 months (4A15J1 engine)									
It neck and clean air filter		Replace it after the first 5,000 km or 3 months, and every 5,000 km or 6 months afterwards										
Clean air filter cover and replace air fi	ilter element		Replace it once every 10,000 km or 6 months									
Check cooling system for leakage and add coolant if necessary		Replace it after the first 5,000 km or 3 months, and every 5,000 km or 6 months afterwards										
★ Replace Engine Coolant			Replace it once every 40,000 km or 24 months									
Check transmission fluid (AT)			Replace afterwar		he first 5	,000 km	or 3 mon	ths, and	every 5,(000 km o	r 6 month	ns
Panlace transmission fluid	utomatic trar	nsmission	Replace	it after t	he first 6	0,000 km	or every	40,000	km afterv	wards		
Replace transmission fluid Ma	lanual transr	nission	Replace	it once	every 50,	000 km						



Maintain the vehicle as per the specified	Kilometer x 1000	20	40	60	80	100	120	140	160	180	200
mileage or time interval (whichever comes first).	Number of months	12	24	36	48	60	72	84	96	108	120
Checking Exhaust Emission (Checking for Leakage the Exhaust at the Time of Annual Inspection)	ge Only; Checking	Every 10,000 km or 6 months									
★ Replace brake fluid		Replace	it once	every 40,	000 km c	or 24 mo	nths				
Checking the Parking Brake and Brake Pedal (Chand Free Travel of Pedal and Parking Brake)	ecking the Function	Replace afterwar		ne first 5	,000 km (or 3 mon	ths, and	every 5,0	000 km o	r 6 month	ns
Checking the Brake Disc and Brake Lining (Chec Wear, and Replacing if Necessary)	king Thickness and	Replace afterwar		ne first 5	,000 km (or 3 mon	ths, and	every 5,0	000 km o	r 6 month	ns
Check Wheel Fixing Bolts (Checking and Tightening as per the Specified Torque)			it after t ds	ne first 5	,000 km (or 3 mon	ths, and	every 5,0)00 km o	r 6 month	ns
Checking Tire/Wheel Hub (Including Spare Tire) for Wear, Performing Tire Rotation if Necessary and Calibrating the Tire Pressure			it after tl	ne first 5	,000 km (or 3 mon	ths, and	every 5,0	000 km o	r 6 month	าร
Check chassis bolts (check and tighten as per the	e specified torque)	•	•	•	•	•	•	•	•	•	•
Checking Brake System (Checking the Brake Fluand the Brake Fluid Level, and Adding the Fluid if		Replace it after the first 5,000 km or 3 months, and every 5,000 km or 6 months afterwards									
Check steering tie rod (checking clearance and in	secure connection)	•	•	•	•	•	•	•	•	•	•
Checking Underbody (Checking the Fuel Pipe, Brake Fluid Pipe and Protective Cover for Damage, and Checking the Exhaust Pipe for Leakage and Unreliable Fixation)			it after t	ne first 5	,000 km (or 3 mon	ths, and	every 5,0	000 km o	r 6 month	าร
Replace fuel (gas) hose		Replace it every 96 months. If any crack is found, replace it immediately.									
Check suspension ball joint for looseness, and dust cover for oil leakage		•	•	•	•	•	•	•	•	•	•
Checking Suspension Components (Checking Bushing for Aging or Damage; Checking the Torque of Connecting Bolts and Nuts; Checking Levers for Deformation or Cracks)		•	•	•	•	•	•	•	•	•	•



Maintain the vehicle as per the specified	Kilometer x 1000	20	40	60	80	100	120	140	160	180	200
mileage or time interval (whichever comes first). N	lumber of months	12	24	36	48	60	72	84	96	108	120
Checking Wiper/Washer (Adding Cleaning Liquid, C and Adjusting the Nozzle if Necessary)	hecking Function	Replace it after the first 5,000 km or 3 months, and every 5,000 km or 6 months afterwards									
Cleaning Drain Hole of Windshield Water Channel		Every 10),000 km	or 6 mo	nths						
Checking Door Check, Locking Pin, Door Lock, Engine Hood/Trunk Lid Hinge and Lock Catch (Checking the Functions)),000 km	or 6 mo	nths						
• • • • • • • • • • • • • • • • • • • •			Replace it after the first 5,000 km or 3 months, and every 5,000 km or 6 months afterwards								
Self-Diagnosis (Checking Fault Information with Special Diagnostic Equipment)			Every 10,000 km or 6 months								
Check battery (Check the battery condition with specific positive and negative terminals for insecure connect		Replace it after the first 5,000 km or 3 months, and every 5,000 km or 6 months afterwards									
Checking Headlight (Checking the Beam and Adjust	ting if Necessary)	Every 10,000 km or 6 months									
Checking A/C Filter Element		Every 10,000 km or 6 months									
Replacing A/C Filter Element		•	•	•	•	•	•	•	•	•	•
Conduct running test (performance inspection)		Conduct after each maintenance									
Visually in			ly inspect the following items								
IDUST COVER OF FRANSMISSION DRIVE Shart for Leakage of Damage			Replace it after the first 5,000 km or 3 months, and every 5,000 km or 6 months afterwards								

★: Check the quantity (of engine oil, cooling fluid and brake fluid) practically before each time of driving.

^{*1:} The spark plug shall be replaced frequently if the gasoline you use contains impurities. Replace the spark plug immediately if engine rough idling is found.

^{*2:} The fuel filter shall be replaced frequently if the gasoline you use contains impurities. Replace the fuel filter immediately if the fuel filter is clogged by impurities.



3.3 Supplementary Maintenance Under Severe Driving Conditions

The maintenance intervals are made according to the normal driving conditions. If the vehicle is used under one or more severe conditions, the maintenance times of some maintenance items shall be added or the maintenance interval shall be shortened.

The following situations can be deemed as severe conditions:

- 1. Frequently driving for a short distance (within 8 km).
- 2. Continuous engine idle running or stop-and-go driving mode (such as taxi).
- 3. Driving in muddy or dusty district or environment.
- 4. Towing vehicle often, loading luggage on the roof rack during drive, or driving on mountain road.
- 5. Driving under cold (below 0 °C) or hot (above 35°C) conditions for a long time.
- 6. Driving 20,000 km each year or driving at high speed often.
- 7. Driving at low speed for a long distance.

Item	Severe conditions	Maintenance requirements
Replace engine oil	1, 2, 3, 5, 7	2,500 km or 3 months
Replace engine coolant	3, 5, 6	40,000 km
Check wheel fixing bolts	1, 2, 3, 4, 5, 6	5,000 km or 3 months

3 Maintenance Instructions



Check chassis bolts (check and tighten as per the specified torque)	1, 2, 3, 4, 5, 6	10,000 km or 6 months
Check steering tie rod (Check clearance and insecure connection)	1, 2, 3, 4, 5, 6	10,000 km or 6 months
Check suspension ball joint for looseness, and dust cover for oil leakage	1, 2, 3, 4, 5, 6	10,000 km or 6 months
Checking Suspension Components (Checking Bushing for Aging or Damage; Checking the Torque of Connecting Bolts and Nuts; Checking Levers for Deformation or Cracks)	1, 2, 3, 4, 5, 6	10,000 km or 6 months
A/C filter element	3, 5	10,000 km

Note:

The maintenance frequency of the air filter and poly V-belt should be increased when the vehicle is used in severe conditions.

In low-temperature area, it is recommended to use 0W-30 engine oil (in case the original engine oil is 5W-30) or 0W-40 (in case the original engine oil is 5W-40) engine oil.



3.4 Periodic Maintenance Schedule

5,000 km or 3 months	10,000 km or 9 months	15,000 km or 15 months	20,000 km or 21 months
Mileage:	Mileage:	Mileage:	Mileage:
Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)
Authorized special store:	Authorized special store:	Authorized special store:	Authorized special store:
(seal)	(seal)	(seal)	(seal)
25 000 km or 27 months	20 000 km or 22 months	25 000 km or 20 months	40,000 km or 45 months
25,000 km or 27 months	30,000 km or 33 months	35,000 km or 39 months	40,000 km or 45 months
Mileage:	Mileage:	Mileage:	Mileage:
Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)
Authorized special store:	Authorized special store:	Authorized special store:	Authorized special store:
(seal)	(seal)	(seal)	(seal)
45 000 km or 51 months	50 000 km or 57 months	EE 000 km or 62 months	60 000 km or 60 months
45,000 km or 51 months	50,000 km or 57 months	55,000 km or 63 months	60,000 km or 69 months
Mileage:	Mileage:	Mileage:	Mileage:
Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)
Authorized special store:	Authorized special store:	Authorized special store:	Authorized special store:
(seal)	(seal)	(seal)	(seal)

3 Maintenance Instructions



65,000 km or 75 months	70,000 km or 81 months	75,000 km or 87 months	80,000 km or 93 months
Mileage:	Mileage:	Mileage:	Mileage:
Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)
Authorized special store:	Authorized special store:	Authorized special store:	Authorized special store:
(seal)	(seal)	(seal)	(seal)
85,000 km or 99 months	90,000 km or 105 months	95,000 km or 111 months	100,000 km or 117 months
Mileage:	Mileage:	Mileage:	Mileage:
Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)
Authorized special store:	Authorized special store:	Authorized special store:	Authorized special store:
(seal)	(seal)	(seal)	(seal)
105,000 km	110,000 km	115,000 km	120,000 km
Mileage:	Mileage:	Mileage:	Mileage:
Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)
Authorized special store:	Authorized special store:	Authorized special store:	Authorized special store:
(seal)	(seal)	(seal)	(seal)



125,000 km	130,000 km	135,000 km	140,000 km
Mileage:	Mileage:	Mileage:	Mileage:
Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)
Authorized special store:	Authorized special store:	Authorized special store:	Authorized special store:
(seal)	(seal)	(seal)	(seal)
145,000 km	150,000 km	155,000 km	160,000 km
Mileage:	Mileage:	Mileage:	Mileage:
Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)
Authorized special store:	Authorized special store:	Authorized special store:	Authorized special store:
(seal)	(seal)	(seal)	(seal)
165,000 km	170,000 km	175,000 km	180,000 km
Mileage:	Mileage:	Mileage:	Mileage:
Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)	Date:(MM DD YY)
Authorized special store:	Authorized special store:	Authorized special store:	Authorized special store:
(seal)	(seal)	(seal)	(seal)

According to relevant terms of China's Regulation on the Administration of Recall of Defective Auto Products, vehicle owners have the right to make complaint or give feedback on the defects of auto products to the competent authority and relevant dealer. For this purpose, GAC Motor sets up special windows to handle your complaints. If you find that your GAC Motor vehicle may have defect, please fill in the attached form and submit it to the competent department of GAC Motor.

Responsible acceptance window of GAC MOTOR:

Tel.: +86-400-158-9999

Email: gacservice@gacmotor.com

Add: NO. 633 East of Jinshan Road, Panyu District, Guangzhou, China





Report on Auto Product Defect from Vehicle Owner (Duplication is allowed)

A. Owner's Information

Name	
(Enterprise name)	
Identification number	Contact*
Address	
Post code	E-mail
Tel.	Fax

^{*:} If the vehicle owner is a natural person, fill in the ID Card number or passport number in the identification number column; if the owner is an enterprise or public institution, fill in the enterprise/public institution code or the legal person code.

B. Vehicle Information

Brand		
Model		
Style	Model	
Engine Number	VIN	
VIN code		
Vehicle type	Body type*	
Date of manufacture	Date of purchase	
Mileage*	Used vehicle or not	A. Yes B. No
Engine displacement	Number of cylinders	
Drive type*	ABS installed or not	A. Yes B. No
Seat belt type*	Airbag type*	

^{*:} It can be left blank.

Body type refers to two-door vehicle, four-door vehicle, station wagon, trunk, van, etc.

Drive type refers to front-wheel drive, rear-wheel drive and four-wheel drive.



C. Information on authorized special store

Enterprise name		
Address		
Post code	E-mail	
Tel.	Fax	

D. Defect description

The defective system (such as brake system and steering system) and related description:

E. State when the defect is found

Time:

Mileage:

Speed:

Others:

F. Contact with the manufacturer or the national competent department managing recall or not:

A. Yes B. No

G. Description of traffic accident

Whether catch fire due to collision:_____

Which airbag deploys:

Casualty:____

Estimated direct economic loss:

Others:____

H. Description of tire problems (if any)

Vehicle owner (seal) MM/DD/YYYY

4. Defect Report





5 Owner Change

Owner Ch	nange Record			
Owner's Information	Vehicle Information			
Owner's Name:	Model:			
Owner's Attribute: Male/Female/Entity Profession:	VIN:			
Tel.:	Engine Number:			
Address: District, City (County), Province	Transmission Number:			
Post Code:	Body Color:			
Tel.:	Trim Color:			
Contact:	Key No.:			
Tel.:				
Address:	When the original warranty registration content changes,			
Post Code:	authorized GAC Motor's dealer must fill in this change record and submit it to GAC Motor.			
Change date MM/DD/YY				
☐ Owner change ☐ Address change ☐ Reissue				
	Name of authorized special store (seal):			
Owner's Signature:	Person in charge (signature):			
MM/DD/YY	MM/DD/YY			